July 15, 2024

Honorable Secretary Janet Stanek Secretary of Kansas Department of Health and Environment 1000 SW Jackson Street, Topeka, KS, 66612 Community Health Workers Medicaid Reimbursement

CC: Christine Osterlund
Deputy Secretary of Agency Integration and Medicaid Director

Dear Secretary Stanek:

We wanted to extend our gratitude for the Kansas Department of Health and Environment (KDHE) and Medicaid Office's careful and persistent work to increase reimbursement rates for certain services completed by community health workers (CHWs) in Kansas. The original state plan amendment submitted and approved by CMS in 2023 was a much needed first step, and the increased rates approved this year represent significant progress in ensuring CHWs are sustained as critical care team members.

For those of us who work closely with CHWs, increased rates mean that more Kansans will have access to the essential support they provide, like connecting Medicaid members to the resources available to them. Additionally, building trust in the communities they serve and ensuring fair health access and outcomes are keystones of their deep impact. The stable, sustainable stream of revenue via reimbursement of services through Medicaid is crucial for Kansas as we work toward the shared goal of accessible, high quality, and affordable health care.

We know implementation of new provider and payment models can be challenging and we have already heard concerns about billing issues. As stakeholders committed to the implementation and sustainability of CHWs, we welcome the opportunity to further our partnership with you on this topic. Partnering on implementation and training would speed the integration of CHWs into practice and benefit both patients and providers.

Specifically, we would volunteer our time and attention to partner on outreach, awareness building, technical assistance, and the development of implementation manuals that will make it easier for providers to integrate CHWs into their practices and ensure they are appropriately billing for services. This shared vision for implementation and payment will benefit Medicaid, providers, and patients. Knowing that resources can be a barrier, there is a willingness from philanthropic partners to support this work should KDHE be interested.

We are grateful for the efforts of KDHE and the Kansas Medicaid Office to advance the practice and sustainability of CHWs in the state. The increased rates will go a long way to ensure that the powerful community connection and engagement provided by CHWs remains strong. Additionally, we believe continual refinement and support would also accelerate the progress already being made, especially to support the billing and reimbursement process.

Should you desire additional support or have questions, please contact any of the individuals signed below. Our knowledge and expertise is at your disposal.

Sincerely,

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