

# Medicaid Renewals: for Faith Leaders, Staff, and Volunteers

WHAT IS KANCARE?

WHAT HAS CHANGED IN 2023?

RENEWALS PLAN FOR 2023-24

HOW TO ASSIST YOUR  
COMMUNITY

# What is KanCare?

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- **KanCare = Kansas Medicaid**  
Provides health insurance for adults and children with limited income and resources
- **KanCare supports people in need by giving access to care.**
  - Primarily children, pregnant and post-partum parents, elderly adults, and people with disabilities
  - Prenatal care, doctor visits, immunizations, school physicals, prescriptions, nursing facility services, etc.



# What changed in 2023?

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- During the Public Health Emergency (2020-2023), all households on KanCare were renewed automatically.
- Starting this spring, all households need to fill out paperwork to renew – or else they **lose benefits** (even if still eligible).
  - Lack of info = losing coverage without knowing
  - Parents unaware = Kansas children facing crisis



# Kansas Renewals Plan (2023-24)

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- Kansas started renewals in March - chronologically by start date.
- ~30,000 households processed each month.
- Notices are sent each month by **postal mail**.
- Many have moved and KanCare may have incorrect address.
- No response by due date = coverage ends.
- No mail = no health insurance.
- 90 days to submit renewal paperwork for backdated coverage.



# How to Assist Your Community

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1. Click for an [easy, printable tip sheet](#) to share in your organization.
2. Watch a video on [how to help members](#) update their info
3. Bookmark the [Helper Network Dashboard](#):
  - **Handouts** to print in English and Spanish (some available in 15 languages)
  - **FAQs** on KanCare and the renewals process
  - **Social media posts** to share online
  - **Webinar recordings** and national resources



# Questions? Email me!

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